docree.

Custody Agreement

COMPANY	Docree Demo Exchange Ltd
REGISTRATION	HE 000000
EFFECTIVE DATE	November 28, 2026
VERSION	v1.0

Table of Contents

01 Custody Services

02 Segregation of Customer Assets

03 Storage Architecture

04 Withdrawal Procedures

05 Insurance & Recovery

06 Limitations & Disclaimers

SECTION 01

Custody Services

1.1 Under this Custody Agreement, Docree Demo Exchange (the "Custodian") holds cryptocurrencies and other digital assets on behalf of its customers. The Custodian exercises physical control of the private keys associated with these assets.

1.2 Custody is provided as a service ancillary to the trading platform. The customer does not hold a direct claim on any specific blockchain unit; instead, the customer holds a contractual right to request withdrawal of an equivalent amount of the asset.

SECTION 02

Segregation of Customer Assets

2.1 The Custodian segregates customer assets from its own operational assets. Customer balances are maintained in internal ledgers that map to dedicated custody wallets. Company treasury assets are stored in wallets separate from customer funds.

2.2 In the event of the Custodian's insolvency, customer assets held in segregated custody should, subject to applicable insolvency law, be returned to customers ahead of general creditors. However, the Customer acknowledges that no guarantee of full recovery can be made.

SECTION 03

Storage Architecture

3.1 To minimize the risk of loss, the Custodian implements a tiered storage architecture:

Tier	Description	Typical Allocation
Cold storage	Offline, air-gapped, multi-signature wallets in geographically distributed vaults	90-95%
Warm storage	Hardware security modules (HSMs) for automated batch withdrawals	3-7%

Tier	Description	Typical Allocation
Hot wallet	Online wallets for real-time deposits and small withdrawals	2-5%

3.2 All custody wallets above a threshold balance employ multi-signature schemes requiring multiple authorized signatories to initiate transactions. Key shards are held by independent parties in geographically separated locations.

SECTION 04

Withdrawal Procedures

4.1 Customers may request withdrawal of custodied assets at any time through the platform. Withdrawal processing times depend on the security tier involved:

- Small withdrawals (below daily hot-wallet limit): near-instant processing.
- Medium withdrawals: batch-processed within 2-6 hours.
- Large withdrawals: cold-storage sweep processed within 24-72 hours, subject to manual review.

4.2 Withdrawals are subject to AML screening, sanctions checks, and fraud review. Withdrawals to new wallet addresses may trigger additional verification steps (email confirmation, 2FA, 24-hour cooling period).

SECTION 05

Insurance & Recovery

5.1 The Custodian may, at its discretion, maintain crime insurance covering hot-wallet losses due to theft, hacking, or internal fraud. Coverage limits, exclusions, and terms are disclosed on the Company's security page.

5.2 Insurance policies do not cover losses from customer negligence (compromised login credentials, phishing, withdrawals to incorrect addresses) or from force majeure events.

SECTION 06

Limitations & Disclaimers

6.1 The Custodian is not a bank, investment firm, or regulated custodian in most jurisdictions. Custody services are provided on a best-efforts basis without guarantee of protection equivalent to bank deposits or securities custody.

6.2 The Customer acknowledges the inherent risks of crypto custody (see Risk Disclosure Statement) and accepts that custodied assets may be lost due to hacking, insolvency, regulatory action, or technology failure.

Document	Custody Agreement
Company	Docree Demo Exchange Ltd
Effective Date	November 28, 2026
Website	https://docree.com

© 2026 Docree Demo Exchange. All rights reserved.

docree.
Generated at docree.com — Powered by Brokeret Solutions