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Acceptable Use Policy

COMPANY	Docree Demo Store Ltd
REGISTRATION	HE 000000
EFFECTIVE DATE	November 28, 2026
VERSION	v1.0

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SECTION 01

Purpose

1.1 This Acceptable Use Policy (the "AUP") sets out the rules customers must follow when using Docree Demo Store's online store. Violations may result in order cancellation, account termination, or legal action.

SECTION 02

Prohibited Conduct

2.1 You shall not:

- Use the store for any illegal purpose or in violation of any law.
- Place fraudulent orders, use stolen payment methods, or commit chargeback fraud.
- Impersonate another person or provide false information at checkout.
- Abuse promotional codes, referral bonuses, or multiple-account schemes.
- Scrape product data, prices, or images without authorization.
- Interfere with the security or operation of the store (DDoS, exploits, bots).
- Resell products for profit without authorization (where prohibited by brand policy).
- Harass customer service staff through abusive language or threats.

SECTION 03

Reviews & User Content

3.1 When posting reviews, ratings, or other content on the store, you agree that your submissions:

- Reflect your genuine experience with the product.
- Do not contain profanity, hate speech, or defamatory statements.
- Do not infringe on intellectual property or privacy rights of others.
- Do not contain spam, advertisements, or external links to competing stores.
- Are not paid for, coerced, or fabricated.

3.2 By submitting user content, you grant the Company a non-exclusive, royalty-free, worldwide license to use, display, reproduce, and modify the content for marketing and operational purposes. The

Company may edit, remove, or refuse to publish any submission at its sole discretion.

SECTION 04

Enforcement

4.1 We monitor store activity, customer interactions, and reviews. Violations may result in:

- Warning and removal of content.
- Order cancellation and refund reversal.
- Account suspension or permanent ban.
- Chargeback dispute with supporting evidence.
- Referral to law enforcement for fraudulent or criminal conduct.

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