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Seller Agreement

COMPANY	Docree Demo Store Ltd
REGISTRATION	HE 000000
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SECTION 01

Parties & Engagement

1.1 This Seller Agreement (the "Agreement") is between Docree Demo Store (the "Marketplace" or the "Company") and the business or individual registering as a seller on the Marketplace (the "Seller").

1.2 By completing seller onboarding, the Seller agrees to these terms and to any Operating Rules, Fee Schedules, and Policies published by the Marketplace from time to time.

SECTION 02

Seller Onboarding

2.1 During onboarding, the Seller must provide:

- Legal business name, registration number, and tax ID.
- Beneficial ownership information (UBOs holding 25%+).
- Bank account details for payouts.
- Proof of identity for business principals.
- Contact details for customer support.

2.2 The Marketplace reserves the right to approve, reject, or impose conditions on seller applications at its sole discretion, including requiring additional documentation or deposits.

SECTION 03

Listing & Product Requirements

3.1 The Seller shall:

- Ensure product listings are accurate, complete, and not misleading.
- Use original product images or images authorized for use.
- Comply with all applicable product safety, labeling, and regulatory requirements.
- Not list prohibited items (see Acceptable Use Policy).
- Keep inventory levels accurate to prevent overselling.
- Respond to customer inquiries within 24 business hours.

3.2 The Marketplace may remove listings that violate these requirements, infringe on intellectual property, or receive excessive customer complaints.

SECTION 04

Fees & Payouts

4.1 The Seller agrees to pay the Marketplace:

- Commission: percentage of each completed sale (typically 10-25% depending on category).
- Payment processing fee: passthrough of payment processor costs.
- Listing fees: if applicable to the Marketplace's category.
- Promotional fees: optional, for featured placements or sponsored listings.

4.2 Payouts are calculated as gross sales minus commissions, fees, refunds, and chargebacks. Payouts are made to the Seller's designated bank account on a rolling basis (typically every 7-14 days), subject to a minimum payout threshold.

4.3 The Marketplace may withhold a portion of Seller funds as a reserve to cover potential refunds, chargebacks, or disputes, as determined by the Seller's risk profile.

SECTION 05

Fulfillment & Customer Service

5.1 The Seller is responsible for:

- Packing and shipping orders within the stated handling time.
- Providing accurate tracking information to the Marketplace.
- Responding to customer inquiries and complaints promptly.
- Honoring return and refund requests per the Marketplace's policies.

5.2 Repeated failure to fulfill orders, ship on time, or respond to customers may result in performance warnings, listing suppression, or account suspension.

SECTION 06

Returns & Chargebacks

6.1 The Seller bears full financial responsibility for returns and chargebacks on its orders. The Marketplace may debit the Seller's account for refund amounts, chargeback fees, and any fines imposed by payment processors.

6.2 Excessive return or chargeback rates (above marketplace thresholds) may result in additional fees, listing restrictions, or account termination.

SECTION 07

Suspension & Termination

7.1 The Marketplace may suspend or terminate the Seller's account immediately for:

- Breach of this Agreement, Operating Rules, or applicable law.
- Fraudulent, deceptive, or unethical conduct.
- Counterfeit or IP-infringing products.
- Poor performance metrics (late shipments, customer complaints, returns).
- Any conduct damaging to the Marketplace's reputation.

7.2 Upon termination, the Seller remains liable for pending refunds, chargebacks, and fees. Reserves may be held for up to 180 days post-termination to cover residual liabilities.

SECTION 08

General Provisions

8.1 This Agreement is governed by the laws of British Virgin Islands. Disputes shall be resolved through the courts of British Virgin Islands.

8.2 The Marketplace may amend this Agreement upon 30 days' notice. Continued use of the platform constitutes acceptance of the amended terms.

Document	Seller Agreement
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Website	https://docree.com

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