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Acceptable Use Policy

COMPANY	Docree Demo Payments Ltd
REGISTRATION	HE 000000
EFFECTIVE DATE	November 28, 2026
VERSION	v1.0

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SECTION 01

Purpose

1.1 This Acceptable Use Policy ("AUP") sets out the business categories and activities that Docree Demo Payments (the "Company") does not support. Compliance with this AUP is a condition of using the Company's payment-processing services.

SECTION 02

Prohibited Businesses

2.1 The Company does not provide services to merchants whose primary business involves:

- Illegal drugs, drug paraphernalia, or substances regulated by controlled substance laws.
- Unlicensed firearms, ammunition, or weapons of any kind.
- Adult content, pornography, escort services, or adult webcam platforms.
- Unlicensed gambling, casinos, sports betting, or lotteries.
- Counterfeit goods, replicas, or IP-infringing merchandise.
- Human trafficking, smuggling, or exploitation services.
- Illegal wildlife trade, endangered species, or ivory.
- Services designed to circumvent sanctions or export controls.
- Multi-level marketing, pyramid schemes, or Ponzi schemes.
- Credit repair services, debt consolidation scams, or advance-fee loans.
- Get-rich-quick schemes or guaranteed-return investment programs.

SECTION 03

Restricted Businesses

3.1 Certain businesses require enhanced due diligence, specific licensing documentation, or may only be supported in specific geographies:

- Nutraceuticals, supplements, and weight-loss products.
- CBD and cannabis-related products (subject to jurisdiction).
- Tobacco, e-cigarettes, and vaping products.

- Alcohol and spirits (age verification required).
- Licensed firearms retailers (subject to jurisdiction).
- Regulated financial services (brokers, investment advisers).
- Licensed gambling operators.
- Cryptocurrency exchanges and custody services.
- Travel agencies and ticket resellers.
- Subscription services with auto-renewal.
- Telemedicine and online pharmacies.
- Dating services, matchmaking platforms.

3.2 Restricted merchants must provide documentation of licensing, regulatory compliance, and enhanced KYB/KYC. The Company reserves the right to impose additional conditions, reserves, or monitoring on restricted merchants.

SECTION 04

Prohibited Activities

4.1 Regardless of business category, merchants shall not use the services to:

- Process transactions on behalf of another business (transaction laundering).
- Split transactions to circumvent processing limits or thresholds.
- Process refunds or credits to cards other than the original purchasing card.
- Submit pre-authorized transactions without cardholder consent.
- Process chargebacks as credits or use the services to fund another business' chargebacks.
- Offer cash advances, cash-out transactions, or cash-equivalent services.
- Sell, share, or resell cardholder data obtained through the Company's services.

SECTION 05

Enforcement

5.1 The Company enforces this AUP through onboarding KYB checks, ongoing transaction monitoring, periodic underwriting reviews, and third-party complaints. Violations may result in:

- Immediate account suspension or termination.
- Freezing of merchant funds and reserves pending investigation.
- Card-scheme fines passed through to the merchant.
- Notification to card schemes, resulting in cross-acquirer merchant blacklisting.

- Reporting to law enforcement for criminal violations.

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